



ANNUAL REPORT 2019/2020



FROM OUR CEO

Into my 4th year as CEO and each year I have been associated with CTRC has been a mostly joyful and fulfilling role for me and during each year we have rolled with changes and situations and developed our core business to meet the growing demands of the disability sector BUT like the community in general this last year has really been one out of the box. We have had the amazing highs such as the visit of Tracey Grimshaw & A Current Affair program, Damien Oliver with the 2019 Melbourne Cup, hosted the Special Olympics State Games for Equestrian, great success for our riders at the WADSA Awards and Horsepower 4 Phase Championships and then of course the lows and uncertainty of Covid 19 outbreak and having to close the centre for 8 weeks, our truck blowing an engine on the Kwinana Freeway, loss of our beloved Spud & Spike.

The year began with a media spotlight on CTRC with a visit from A Current Affair team and subsequent 11min slot on the program. The logistics of bringing this together was massive in itself and to keep our normal core business happening on the day was interesting to say the least. Tracey and the Crew were fantastic and the roll on effect from this has been major bringing in donations and more clients and even enquiries from interstate.

At the WADSA Annual Awards a month later CTRC was firmly in the spotlight once again with Monika Magalengo winning Volunteer of the Year and the major awards of Junior Sports Star and Senior Sports Star being presented to Jaye Barnesby – Buie and Jordan Hill respectively. Our CTRC team was also recognised at the Horsepower Champs as a finalist for Team of the Year. In all, quite a night for all of our CTRC riders that were nominated.

In October we ran the Special Olympic State Games for Equestrian at Baldivis Pony Club. M'Liss as State Coach in 2019 had spent many months preparing our riders and myself as Event Secretary had the task of all the admin for the event. We had 12 riders and horses attend from CTRC and 2 from the Great Southern. Riders competed in Dressage, Jumping and Trail and all came away with some fantastic results seeing lots medals presented to an array of riders including some that were competing for the very first time.

The next highlight that once again shone the media spotlight on CTRC was a visit by the 2019 Melbourne Cup accompanied by a very large bodyguard and winning WA jockey Damien Oliver. A fabulous day for our clients to experience and see the cup and once again some news media for CTRC.

This led quickly into our Annual WADSA Gymkhana where we invite our clients and their families to come along and take part in 5 pre-set individual games set up in the Indoor. This is always a great community event and it's lovely to see family members watching their relative ride, maybe have a go themselves and then all get together to enjoy a BBQ lunch.

It's always a special day for everyone involved at CTRC to see everyone come together, our able clients are our volunteers for the day and get just as much out of the day as the clients do.

With a busy half year behind us we were well and truly ready for the Xmas break. Horses went up to the farm and we were able to re-group somewhat over the Xmas break.

Maybe a sign of what was to come after Xmas when our truck blew an engine on the Kwinana Freeway with four horses on board. A replacement was purchased through contacts so that we could get the horses back to the centre in time for Term 1 to start. Through friends of CTRC the truck is currently undergoing an engine rebuild as a donation to the centre. Moving into Term 1 and Covid 19 hit. To say this was an interesting time is an understatement. With so much uncertainty in the community we leant upon the knowledge and advice of one of our clients father who is a specialist In infectious diseases and this gave us confidence to close the Centre on March 25th and then plan a four stage reopening from the end of May. During this time half of the horses went to the farm and the thoroughbreds and others in training stayed on site. This gave us the opportunity to upgrade our current financial system to and I also ran online Zoom theory sessions with our Special Olympic riders once a week using workbooks donated to us from Gidge Pony Club. Further to this in April we applied and were certified as an accredited Pony Club Australia Centre. This allows us to offer an extra-curricular activity which I administer separately to the riding lessons where our clients can participate in studying horsemastership and work through a series of 8 accredited certificate levels. To July 19 clients have signed up to this program.

During shutdown financially we were lucky to be eligible for government support which has helped upkeep on a sound financial footing. This included Jobkeeper, tax breaks and we also applied and received a federally funded Lotterwest Grant through the Department of Local Government, Sport and Cultural Industries.

We completed the four stages of re-opening at the end of May and have been inundated by with enquires and bookings ever since to the point now where we have to manage a substantial waiting list which is both a positive and a negative for the centre. Upon our reopening Jo Blomquist decided not to continue with her Ride Therapy sessions and we thank Jo for all her service and involvement over many years. Also in the last year Cindy Black has taken over from Jan as Volunteer Coordinator and huge thanks to Jan for setting this program up and trying to keep up with the many and varied volunteers that we have come to us.

On the fundraising front we have a new sponsorship arrangement with RWWA \$8000 per annum, EVO Cares donated us \$6000 after receiving the most votes out of three charities named on their website plus we have received numerous donations to help with horse feed costs once we went into lockdown. This is on top of the popular Sponsor A Horse program and the Covid 19 funding we have received.

Through the busy rollercoaster of 2019/2020 we have survived and at the end of the year find ourselves with Federal Government and State Government assistance in a sound financial position and in terms of clients now have more and more enquiries for our services than we have ever had before during my time in this position. We are at the point where for the first time we have a growing waiting list which while this is a positive now provides yet another challenge. We move into 20/21 as busy as we have ever been but with the same enthusiasm and commitment to all our clients and their riding goals as we have had in years gone by.

For me personally a huge thanks to M'Liss and Alex for putting up with my ideas and timetabling of clients, to all our much valued Volunteers – we certainly can't do what we do without you, and lastly to our very supportive Board – bring on next year!

Jacqui Moon | Chief Executive Officer

FROM OUR PRESIDENT

2020: we can all agree that this was a year that nobody saw coming! But let's start with 2019. The engine of our old and trusted truck, that had just received a new floor last year did, not make it till the end of 2019. Fortunately, M'liss quickly managed to get a smaller truck, so at least we could get all the horses to and from their well-deserved X-mas break. We are still using this truck, while our old truck is being repaired by Colin Stott at Heavy Duty Solutions, who has very kindly offered to donate all his time. He is also trying to get as many parts sponsored as he can to keep the cost of the repairs down.

And then 2020 happened. We were just getting into the groove of our first term, when the first signs of COVID started to appear. With that came all the (ever changing) restrictions. We have had many discussions amongst our team to stay on top of the situation. Our Centre is open air, which reduces the risk considerably, but at the same time we have a clientele that is very vulnerable. We are extremely fortunate to have an expert in our midst (Michael Watson), who helped us to understand the situation. This allowed us to make informed decisions, instead of relying on media coverage. Our stages are now aligned with the WA stages/restrictions as they currently stand. This allows us to easily scale up and back when necessary.

Closing had big impact on our income, especially given the ongoing cost of the horses. We were pleasantly surprised by many of our costumers 'donating' the remaining lessons of the term. We also had people making a donation, specifically to help us cover the ongoing cost. To reduce the cost of feeding as much as possible, M'liss took most horses to the farm. And the ones that stayed behind were still being trained by M'liss on a regular basis, which did the horses a lot of good.

The Jobkeeper has been a saviour, allowing us to cover the best part of our wages. In addition, thanks to the efforts of Louis Nilant, we managed to get a Lotterywest grant to cover our feed bill and missed Mother's Day fundraiser. Thanks to these initiatives we are still in a good financial state and ready for the future!

We have also been successful with the Synergy SolarReturn Community Solar Grant 2020. As part of this Solar Grant, Synergy will be donating and installing 20 solar panels to help us reduce our power bills for the years to come.

And finally: Containers for Change is coming to WA and CTRC is proud to be part of it! We have hooked up with Greenbatch, who has donated a container so we can become a Drop Point. You can now either drop your empty cans and glass at the riding centre in the special bins, or otherwise drop at another collection point. If you include the CTRC reference ID, the money will come to the centre. Another great way for us to generate another stream of revenue. Time will tell how much this will be. More information will follow through our Facebook page and "Friends of CTRC Newsletter".

From a personal perspective, Sabina and myself have welcomed a baby boy 'Brandon' to our family and of course the CTRC family. Another volunteer in the years to come.

As always, a big thank you to all involved in the running of the Centre, whether as staff or volunteer. It is great to be part of something special!

Xander van Beusekom
President
Claremont Therapeutic Riding Centre



FROM OUR HEAD COACH

Once again as I say each year – I feel honoured to be surrounded by such a marvellous group of people who help make CTRC what it is today.

What a year we have had! Many highs and lows with a very busy and productive year and in general way too much media spotlight on myself! Of course it was lovely to have a break in March & April – thanks to Covid 19. A break for me I think not, whilst there were no pupils here we still had to feed and look after the horses and we kept some in training here also.

Over the last year we had the pleasure of hosting Tracey Grimshaw and the ACA team and I think they were very generous in the program they put together on us and it certainly has made us busier than ever.

This year with Jacqui's help we also coordinated the equestrian side of the Special Olympic State Games and our 12 riders that attended the weekend's events and festivities had a fabulous time. Our teams and riders also did well at the WADSA annual awards and off course it was lovely to have the 2019 Melbourne Cup visit us and have Damien Oliver jump on our Dainhill for a ride and some photos. We have seen some new horses enter our program and unfortunately we lost two legends in Spud and Spike. Also as a low our truck sadly gave up the ghost and is now having a donated rebuild under the expertise of Colin Stott at Heavy Duty Solutions in Midland.

Since our reopening after Covid we have been busier than ever and demand for our services has increased at least threefold. We have been donated one heavy horse to replace Spud but we are still on the lookout for more. We have welcomed OTT WA as a major supporter and now all of our OTT horses have their own passports and are registered with OTT. We look forward to working with them this year to introduce another horse from their training program into our team and watch out for a new jump in the arena and some more signage.

Once again none of this is possible without our hardworking volunteers and especially our permanent volunteers such as Sara, Monika, Pammy, Nadine, Emma, Sue, Hele, Little Jo, Riccardo and of course Hannah and Cindy. We are sad that we no longer have the Ride Therapy Program but we do wish Jo all the very best in her future endeavours.

I of course cannot get through a day without the core support of Alex and Jacqui – I would simply be lost without them!

Another year gone and what a year it was!

M'Liss Henry
Head Coach
Claremont Therapeutic Riding Centre



ABOUT CTRC

Claremont Therapeutic Riding Centre (CTRC) provides horse riding for therapy, sport, recreation and training for children and adults of all abilities. With a focus on inclusion and participation, CTRC is striving to provide the best facilities, horses and well trained staff possible. Riders with disabilities receive world class riding tuition and therapy at a highly subsidised rate.

On November 2, 2000 the Claremont Centre became incorporated and known as the Claremont Therapeutic Riding Centre Inc. It is the longest running organisation in WA providing riding for people with disabilities.

Lessons provide both therapy and learning experience for the participating riders (psychologically as well as physically). Our qualified coaches (Equestrian Australia, AHRC, CTRC Accredited) are trained to work with a wide variety of disabilities: cerebral palsy, autism, hearing, vision and intellectual impairment, multiple sclerosis, acquired brain injury and paraplegia.

Quality of life is improved by participation in a sporting activity that provides therapeutic and recreational benefits that are both mentally and physically stimulating; it allows people with disabilities to be active participants, not just observers. Social contact and involvement with the community is an important aspect of our Centre.

Once participants have reached an accepted standard, we endeavour to integrate our riders into other equestrian environments such as pony clubs, adult riding clubs, trail riding, dressage competitions and ultimately Para and Special Olympics.

Such is the Centre's work with people with disabilities that in 1992, the Centre won the Community Event of the Year in the Australia Day awards. The Centre's Head Coach, M'Liss Henry, was awarded Citizen of the Year for her efforts in the specialised field and an Order of Australia medal.



Like us on Facebook
www.facebook.com/ClaremontTherapeuticRidingCentre/



Visit our website and sign up to our newsletter
claremonttherapeuticridingcentre.org.au



Come down to the stables and chat:
Corner of Brockway Road & John XXIII Ave
Mount Claremont



Follow us on Instagram
[@claremonttherapeuticriding](https://www.instagram.com/claremonttherapeuticriding)



Email us
ctrc@bigpond.net.au



Or send us a letter!
The Secretary
PO Box 13
Claremont WA 6010





HIGHLIGHTS FROM 2019/20

- A Current Affair Program
- Visit by Damien Oliver and the 2019 Melbourne Cup
- SO Equestrian State Games
- WADSA Awards - Junior & Senior Sports Stars of the Year
- Becoming a PCA Accredited Centre
- RWWA Sponsor Agreement
- EVO Cares donates \$6000
- During Covid shut down many clients & supporters donated towards the horses upkeep
- 14 PCA Members completed their E Certificates
- Introduction of Zoom Special Olympic Horsemastership sessions during the Covid lockdown
- Day Camps - oversubscribed
- 2 Volunteers undertaking Pony Club Australia Instructors Certs
- Federal & State Government assistance during Covid lockdown
- CTCRC provided official ground crew at Equestrian in the Park
- Mercedes & Kiara win best performed Thoroughbred at 2019 State Dressage Championships

CTRC STATS FROM 2019/20

- NDIS clients at end of 2019 12, at end of 2020 88 and only 2 DSC
- We have 2338 followers on Facebook - up from 2,100 followers the same time last year!
- Servicing 165 clients a week



VOLUNTEER WITH US!

At CTRC we rely on the generosity of volunteers in order to operate and as a close-knit family, we are always looking for more long-term volunteers who are passionate about our centre to help on a consistent basis.

We are an approved provider for community service with a number of educational institutions, as well as centrelink, and many of these volunteers choose to stay with us past their mandatory community service period.

Volunteering not only helps us, but it can be highly rewarding for the volunteers. Our volunteers say they get a therapeutic experience from simply being in our slice of country. The involvement in helping a rider grow in competency, mentally and physically is an invaluable and enriching experience.

Head to our website claremonttherapeuticridingcentre.org.au/how-you-can-help/ to read more.

2019/20 CTRC BOARD

President	Xander van Beusekom
CEO	Jacqui Moon
Chief Coach	M'Liss Henry
Treasurer	Greg Bunney
Secretary	Caroline Finch
General Members	Alison Young
	Hannah Henry
	Yvonne Ardley
	Belinda Von Knoll
	Philip Andrew
	Courtney Bergersen



SPONSOR A HORSE PROGRAM

In 2019/2020 we continued the Sponsor a Horse Program whereby a horse can be supported by either individuals or businesses for a 12 month period for \$1000. Sponsors receive a poster of their sponsored horse, which is also placed on the ponies stall, are acknowledged on our FB page, Newsletter and Website and also receive a tax deductible receipt. This continues to be a popular way for individuals to engage in supporting our centre.

We have gone from 8 to 17 horses now sponsored:

Blackie	Mike Bunney	Kiara	Project Neon
Henry	Jan & Peter Coffee	Honey Flow	Belinda von Knoll
Oscar	Mark Kent	Arnold	Louis Nilant
Barney	Maddie Keogh	Wally	P Cox & J Denham
Flash	Belinda von Knoll	Meekathara	Louis Nilant
Dainhill	Brigid Woss	Spike	Monique & Randal Humich
Sam	JEM Foundation	Hungry	Judy Palmer
Apple	Kate Suess	Uno	Tracey Grimshaw
Dexter	Project Neon		

We look forward to more organisations, businesses and families to this program in the coming years.



2019-20 FINANCIAL REPORT

CTRC Treasurer's Report for the period 01/07/2019 to 30/06/2020

This has been a very unusual year financially for CTRC due to the implications of Covid 19. Due to the closure of the Centre for a period, riding revenue decreased with a corresponding decrease in the cost of looking after the horses and other expenses.

We have been in receipt of a Covid payment from the Australian Government (Jobkeeper) to assist with our wages but to qualify we had to increase the salaries to some of our staff. Overall, given the circumstances the Centre coped very well financially.

The Centre produced a deficit of \$5,377 after providing \$11,449 for the non-cash item of depreciation. A provision was also made for Long Service Leave of \$22,530. This compared to a deficit of \$32,681 the previous year.

Revenue of \$391,404 was \$7,272 down on last year. As mentioned in last year's report our source of revenue is changing as we transition from funding from the Disability Services Commission to NDIS. Previously we received "Block Funding", being lump sums based on the number of disabled riders, to being paid on an individual ride basis. Government Funding reduced by \$58,828 however revenue from NDIS for disabled riders was up by \$55,457. As more people transition, we anticipate an increase in revenue from NDIS as the amount we receive per ride will be increasing.

Revenue from our able-bodied riders has decreased this year by \$15,581. This is due to the centre being closed for a period due to Covid 19. Fund raising was also down by \$13,601 due to events also being cancelled. We have received financial assistance in lieu of this from Lotterywest but this will appear in next year's financials. Day camp revenue was also down by \$5,431. An amount of \$35,682 was received under the Jobkeeper assistance program from the Government which was used to offset the cost of wages.

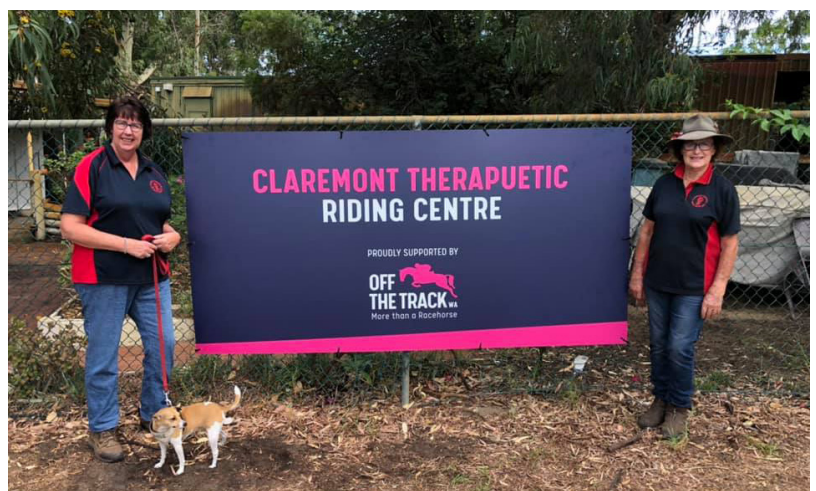
The cost of sales in providing the service was \$128,312 which was \$22,996 less than last year. The primary reason for this was a decrease in vet fees of \$19,436. Our costs for Horse feed was down by \$5,637 as some of the horses were off site for a period during Covid.

Expenses for the year were \$268,469 compared to \$280,048 in 2019. Repairs and Maintenance decreased by \$7,931 however Wages increased by \$18,413. This included the Provision for Long Service Leave mentioned previously. Income paid for contracting services to Ride Therapy also decreased by \$7,150.

Our Balance Sheet shows cash reserves of \$385,189 compared to \$361,239 last year. We are budgeting for a surplus of \$33,699 this coming year.

Our Balance Sheet shows Net worth of \$248,202 compared to \$253,579 last year.

Greg Bunney
Treasurer
Claremont Therapeutic Riding Centre



LOOKING FORWARD TO 2021/22

- COVID free year
- Recipient of Synergy Solar Return Community Grant - solar panels to be installed on the arena roof
- CTRC to become a Containers for Change drop-off centre
- Special Olympics & Pony Club Australia riders head back into competition post Covid
- CTRC to welcome new school horses to the team
- CTRC to receive new Wintec Saddles from Saddlery Brands International

OUR MAJOR SPONSORS

We are completely thrilled that this list is a long one - we have been blown away with the support and thank our major sponsors dearly.

- Perth Equine Hospital
- Lotterywest & Department of Local Government, Sport & Cultural Industries
- Pauline - Dandaragan Vet Services
- Belinda Von Knoll
- The JEM Foundation
- Tim Ward
- Dangerous Goods Engineering
- Hilary's Birthday Fundraiser
- EVO Lifestyle Products
- Off the Track WA
- Limerick Farms
- Wembley Super IGA
- Sponsor a Horse Program
- Brigid Woss
- Heavy Duty Solutions
- CME Boiler Making
- Monique & Randal Humich



EVO Lifestyle Products

