



ANNUAL REPORT 2021/2022



FROM OUR CEO

After five years with this organisation, I can still say every day is different and we face ever changing challenges. Moving into the second half of this year and we historically move into M'Liss's and the organisations 50th year. What a milestone this quite rightly is and we had planned to have a party to kick off 2022 but once again Covid and restrictions got in the way. We now look forward to this big celebration in November.

As with previous years that I have been associated with CTRC this year has once again been a year where we have continued to roll with the changes of our new Covid 19 world and have continued to develop our core business to meet the ever growing demands of the disability sector.

In the past year through the generosity of Telethon we have been able to purchase two specialty saddles and through our continued partnership with the OTT (program of RAWWA) we have seen our partnership expand to include an upgrade to our tie up stables with steel and rubber and also added stable signage and they continue to sponsor four horses and have supplied us with one of their own OTT horses. We continue our own Sponsor a Horse program with several new horses being added to the program this year.

The purchase of new horses has been added into our working budget and this year we have purchased three new horses for the school and of course are still on the lookout for more.

In my report last year I stated that since Covid our waitlist has grown exponentially for both abled and disabled lessons and this year we are now at a stage where for the 3.30 beginner group the waitlist is now over 2 years in length. This is one of the dilemmas at the forefront of our Board planning along with the future of our site given the government's intentions to perhaps sell or redevelop the Graylands facility and added to this the need for more staff and specialized horses.

We have been in discussions with both the Government through the Graylands Forensic committee headed up by the former State minister Jim McGinty and separately with the proposed developers of the Graylands sight over the past 12 months. Whilst these discussions have been very amicable to date with both parties we still do not have any concrete decisions for where we may be located after our lease expires or even before. It is muted that we will be required to shift regardless of how the development progresses and as such have been conversing with both parties and have a signed MOU with the developers and a letter from the Health Minister promising support if we have to move. At this time we are somewhat in limbo and as such makes planning and maintenance of our centre difficult.

The Containers for Change scheme drop off point at CTRC has given us another fundraising arm and we encourage our local community and contacts to use this facility and in the past year which has been our first full year we have taken in at \$4000. My thanks to both Carolyn Finch and Phil Andrew for researching and then setting this project up for us. It is definitely an area we can grow into the future.

FROM OUR CEO

Now at the end of our second year as an accredited Pony Club Australia Centre and this association post the Covid lockdown has really given our Special Olympic members and our keen 4pm riders another equestrian learning outlet for them. This year not only have they had theory and ridden sessions here at CTRC but they have also been taken on an outing to Pinjarra Races and to equestrian events in the Swan Valley. Our riders were also invited to attend a Gymkhana run by Gidgegannup Pony and 8 of our riders attended on CTRC horses. We have 19 current PCA members who are all working through their certificates with most having already gained their E or D certificates and we look forward to new members joining and becoming involved in PC events.

Whilst on the topic of Special Olympics with M'Liss at the State Equestrian Coach and myself as coordinator we hosted the 2021 SO Equestrian State Games at Preth Horse & Pony Club in October. 12 riders from CTRC attended as well as two riders from the south of the state. Staff and hierarchy from SO WA attended as did police representatives and they were treated to their first equestrian event. From this event we chose 5 riders to represent WA at the Invitational Nationals in Qld in September this year. Due to injury we ended up only taking 4 riders but all acquitted themselves very well and earned medals. We now await to see if any of our riders are chosen to go to the International Special Olympics being held in Berlin in 2023.

From Pony Club and SO we move on to our annual WADSA Gymkhana in November where we invite our clients and their families to come along and take part in 5 pre-set individual games set up in the Indoor. This is always a great community event and it's lovely to see family members watching their relative ride, maybe have a go themselves and then all get together to enjoy a BBQ lunch. It's always a special day for everyone involved at CTRC to see everyone come together, our able clients are our volunteers for the day and get just as much out of the day as the clients do. This year's was made even more special as we had had a huge box of soft toys donated to us and each rider got to choose one when they had finished their gymkhana games.

Funding wise 95% of our disabled clients are now with the NDIS and we only have a few private clients. Due to the prohibitive costs of completing the NDIS Audit and with only 8 NDIA managed clients we came to the decision to deregister as registered provider and support those to transfer over to self or plan managed NDIS clients. At this time we are now down to supporting only three clients to ride and hope to have their funding changed over by the end of Term 4.

You will see from the Treasurers Report that we carried a small loss this and hopefully by tightening invoicing procedures and taking in account the rising costs of running the centre a price rise in the new year is a definite possibility. We also need to reach out for further grants/sponsorship and funding to cover the need for a growing workforce to cater for the growing demand on our services.

In 21/22 Tonia Bates continued in the role as Volunteer Coordinator as well helping in all admin areas in the office and also takes the award for the best morning and afternoon cakes. Our core group of volunteers is growing and it's great to have a focal point of contact and coordination for them and it also takes some pressure off me so a big Thankyou to Tonia.

We move into 22/23 year busier than ever been with the same enthusiasm and commitment to all our clients and their riding goals as we have had in years gone by but it is plainly apparent that planning for the future is becoming more urgent with each month that goes by.

For me personally a huge thanks to M'Liss and Alex for putting up with my ideas and timetabling of clients, to all our much valued Volunteers – we certainly can't do what we do without you, and lastly to our very supportive Board we look forward to conquering the challenges that lie ahead of us in the coming year.

Jacqui Moon
Chief Executive Officer
Claremont Therapeutic Riding Centre



CTRC STATS FROM 2021/22

- NDIS clients at end of 2021: 88 NDIS & 4 DIS - Self Funded
- Abled clients - 86 in total
- We have 2500 followers on Facebook!
- Servicing 165 clients a week
- 73 volunteers helping out over the course of each week
- 480 people on our riding waiting list (up 300 on last year)



FROM OUR PRESIDENT

Another year done at dusted!

One of the first items of business was to get some extra hands on deck with the appointment of 2 casual stable hands/Trainee Coaches; Hannah Fear and Sontje. These ladies have been a wonderful addition to the CTRC family, and the extra hands have been very much needed and appreciated.

Covid leave hit CTRC a little harder this year with everyone affected and the hands left on deck having to pick up the pieces. The whole team did a wonderful job covering roles and we are so lucky to have a large bank of volunteers that can step in when required to keep CTRC operational. A big Thank you to M'liss, Jacqui, Alex, Tonia, Dom, Nadine, Monika, Emma and Yvonne who have all taken on more when required. We have also had some of our younger volunteers taking on more responsibility Abbie, Hayley and Isabelle have become a wonderful asset to the organisation.

We had 2 new horses purchased this year Cisco and Dexter 2 and a donation of Pink. Dexter 2, Pink and Cisco have been a real benefit to the team and have started to take some of the load off our aging work-horses.

We are so proud of our 4 riders who attended the Special Olympics in the Sunshine Coast in September. Jacqui and Tonia did a tremendous job with the Go Fund Me page to get some funding to get the team there. M'liss and Jacqui are absolute treasures to go with the team on their adventure and encourage the team to achieve such competitive results.

We were lucky enough to receive funding to from RAWWA for the centre stalls to have a facelift, which has been a great improvement to the aesthetic of the centre, well done Jacqui for organising.

We are on the countdown to the 50th Anniversary party on the 5th November with a lot of work to happen in the next couple of weeks. The Sub committee has done a tremendous amount of work to get the party off the ground and it looks like it is going to be a great event.

The CTRC Board has had a very busy year with a lot of ongoing discussion with key stakeholders on what CTRC will look like beyond December 2024. I would like to thank all the Board members for all their inputs and support throughout the last year. I have enjoyed so many productive and swift meetings.

Hannah Henry
President
Claremont Therapeutic Riding Centre



FROM OUR HEAD COACH

Once again, as I say each year, I feel honoured to be surrounded by such a wonderful group of people who help make CTRC what it is today. There have been many highs and lows as there are every year and this year Covid finally managed to catch us all; fortunately not all at the same time.

We have a diverse range of clients which makes my role as head coach continually challenging and motivating. Our riders range from complete beginners through to those competing at a high level and I enjoy working with them all to help them achieve their goals. We have been busier than ever and the demand for our services has continued to increase to the point where we are unable to accommodate many more riders.

Last November the Special Olympic State games were held and we had 14 riders competing at the event. Following on from this the Special Olympic National Games were held in Queensland and five of our riders; Jaye, Andrea, Sophia, Daisy and Michelle were selected to go over and compete. Unfortunately, Daisy was unable to attend due to injury, however the rest of the team performed extremely well and Jacqui and I were so proud of their achievements and their sportsmanship.

The horses have all been doing well although the years are catching up with all of us! We welcome four new horses to our team this year: Dexter 2, Pink, Cisco and Rubix.

Our usual sponsors have again been very generous this year and I thank them all. I would also like to say a big thank you to our very generous horse community, in particular to Sky Bond. We put the call out at the start of winter for some new rugs and a huge number of donations were received. Thank you also to Bates Saddlery and Julie Millett for the donation of new dressage saddles. I would also like to personally thank Mark Butchart and Richard Kempen for fixing everything that breaks!

Our Off the Track team have been out jumping with our riders at various shows and competing very well. I look forward to seeing where they take us next year.

Once again none of this is possible without our hardworking volunteers and especially our permanent volunteers such as Monika, Pammy, Hannah J, Emma, Nadine, Anne, Yvonne, Harriet, Carol, Eloise, Hayley, Candace, Abby, Issy, Sophie, Frank, Gerald, Maree, Sindy, Richard, Traci, Sue, Lara, Hilary, Helle, Little Jo, Riccardo, Lauren and Cindy.

I of course cannot get through a day without the core support of Alex, Jacqui, Tonia and Hannah – I would simply be lost without them!

It is our 50th anniversary this year which is a remarkable achievement for the centre and I look forward to another 50 years where we will continue to improve on the year before and strengthen the core of what we provide to the community – an opportunity for any one, any age, any ability to reach their goals.

Another year gone and what a year it was!

M'liss Henry
Head Coach
Claremont Therapeutic Riding Centre



ABOUT CTRC

Claremont Therapeutic Riding Centre (CTRC) provides horse riding for therapy, sport, recreation and training for children and adults of all abilities. With a focus on inclusion and participation, CTRC is striving to provide the best facilities, horses and well trained staff possible. Riders with disabilities receive world class riding tuition and therapy at a highly subsidised rate.

Established in 1972, 20 years later, on November 2, 1992 the Centre became incorporated and known as the Claremont Therapeutic Riding Centre Inc. It is the longest running organisation in WA providing riding for people with disabilities.

Lessons provide both therapy and learning experience for the participating riders (psychologically as well as physically). Our qualified coaches (Equestrian Australia, AHRC, CTRC Accredited) are trained to work with a wide variety of disabilities: cerebral palsy, autism, hearing, vision and intellectual impairment, multiple sclerosis, acquired brain injury and paraplegia.

Quality of life is improved by participation in a sporting activity that provides therapeutic and recreational benefits that are both mentally and physically stimulating; it allows people with disabilities to be active participants, not just observers. Social contact and involvement with the community is an important aspect of our Centre.

Once participants have reached an accepted standard, we endeavour to integrate our riders into other equestrian environments such as pony clubs, adult riding clubs, trail riding, dressage competitions and ultimately Para and Special Olympics. Two of our riders have since competed in the 2015 & the 2019 Special Olympics.

Such is the Centre's work with people with disabilities that in 1992, the Centre won the Community Event of the Year in the Australia Day awards. The Centre's Head Coach, M'liss Henry, was awarded Citizen of the Year for her efforts in the specialised field, an Order of Australia medal in 2008 and was inducted into the WA Women's Hall of Fame in 2019.



Like us on Facebook
[www.facebook.com/Claremont Therapeutic RidingCentre/](http://www.facebook.com/ClaremontTherapeuticRidingCentre/)



Visit our website and sign up to our newsletter
claremonttherapeuticridingcentre.org.au



Come down to the stables and chat:
Corner of Brockway Road & John XXIII Ave
Mount Claremont



Follow us on Instagram
[@claremonttherapeuticriding](https://www.instagram.com/claremonttherapeuticriding)



Email us
ctrc@bigpond.net.au

Or send us a letter!
The Secretary
PO Box 13
Claremont WA 6010



HIGHLIGHTS FROM 2021/22

- Donation of winter rugs by our very generous horse community
- Containers for Change continues to grow.
- Fond farewell to Hungry , Boo & Maestro
- Welcome Pink, Cisco, Little Dexter and Rubix
- Off The Track sponsorship of four of our horses again in 2022/3 - Bill, Gerry, Helen & Red Card
- Pony Club - continued to grow in numbers
- Our Annual WADSA Gymkhana - 70+ riders
- Special Olympics State Games in November at Perth Horse and Pony Club, 14 Riders!
- Special Olympics Nationals in Queensland - 4 of our riders flew over to compete
- New Off the Track stall signage
- New Inner yard stalls - now metal and rubber - sponsored by OTTWA
- PCA - Accredited Pony Club Center of the Year 2021
- Arrival of 2 new specialised saddles courtesy of Telethon.

VOLUNTEER WITH US!

At CTRC we rely on the generosity of volunteers in order to operate and as a close-knit family, we are always looking for more long-term volunteers who are passionate about our centre to help on a consistent basis. We are an approved provider for community service with a number of educational institutions, as well as centrelink, and many of these volunteers choose to stay with us past their mandatory community service period.

Volunteering not only helps us, but it can be highly rewarding for the volunteers. Our volunteers say they get a therapeutic experience from simply being in our slice of country. The involvement in helping a rider grow in competency, mentally and physically is an invaluable and enriching experience.

Head to our website claremonttherapeuticridingcentre.org.au/how-you-can-help/ to read more.



2021/22 CTRC BOARD

President	Hannah Henry
CEO	Jacqui Moon
Chief Coach	M'liss Henry
Treasurer	Greg Bunney
Secretary	Carolyn Finch
General Members	Xander van Beusekom
	Alison Young
	Hannah Henry
	Yvonne Ardley
	Belinda Von Knoll
	Philip Andrew
	Louis Nilant



SPONSOR A HORSE PROGRAM

In 2021/2022 we continued the "Sponsor a Horse Program" whereby a horse can be supported by either individuals or businesses for a 12 month period for \$1000. Sponsors receive a poster of their sponsored horse, which is also placed on the ponies stall, are acknowledged on our FB page, newsletter and website and also receive a tax deductible receipt. This continues to be a popular way for individuals to engage in supporting our centre. We look forward to more organisations, businesses and families to this program in the coming years.

We have gone from 17 to 24 horses now sponsored:

Monique & Randall Humich - **Blackie & Henry**

Keogh Family - **Barney**

The JEM Foundation - **Sam**

Project Neon - **Dexter & Ciara**

Belinda von Knoll - **Arnold & Wally**

Findex Community Fund - **Uno**

Sara Cann - **Dan**

Tonia Bates - **Tex**

Off The Track - **Alago Yencos, Hockney,**

Red Card & Say Geronimo

Technical Resources - **Oscar**

Brigid Woss - **Dainhill**

Kate & Nick Seuss & The Beer Tasters - **Apple**

The Combined Group - **Honeyflow**

Anglican Parish of the Turquoise Coast - **Pink**

The Tech Group - **Spiderman**

Alison Young - **Edward**

Mark Fisher - **Buttercup**

Carolyn Finch - **Moonie**

APPLE
Sponsored By
Kate & Nick Seuss & The Beer Tasters

Red Card, Bill (Alago Yencos) & Helen (Hockney)
Sponsored By
OFF THE TRACK
More than a racehorse

"UNO"
Sponsored By
FINDEX
Community Fund.

SPIDERMAN
Sponsored By
TECHWORKS
GROUP

2021-22 FINANCIAL REPORT

CTRC Treasurers Report for the period 1/07/2021 to 30/06/202

The profitability of CTRC was down considerably on the previous year, a Deficit of \$24,734 compared to a surplus of \$95,214 (-\$119,948). Financial year 2020/2021 was abnormal in that the centre was in receipt of Covid payments plus a grant from Lotterywest totalling a combined \$96,794.

Overall income for the year was \$416,732 compared to the previous year of \$480,704, a difference of \$63,972. It has been pleasing to note the impact of the loss of income from the abnormal items of last year has been offset by an increase in fees from Able riders of \$19,020 and increased income from donations and Day Camp.

The transition from income from Disability Services Commission (State Government) to NDIS Funding is now complete, our income from NDIS Funding fell by \$6,880 during the period.

The Cost in providing the services has also increased, with the Cost of Sales (those directly related to the horse activities) increasing by \$21,502. This can be put down to inflationary pressures resulting in increases in the cost of feed. Our Saddlery costs also increased as we purchased new saddles as a result of our grant from Lotterywest.

Part of our recent strategy has been to purchase horses owned by CTRC and during this year we purchased two horses to the value of \$11,000.

Our other operating expenses were also higher this year by \$34,474. We had budgeted to increase salaries so we could employ more young assistants to M'liss to take some of the load off her and for her to pass on her substantial knowledge to these employees. This plus the fact that we had to increase salaries of some existing staff to take advantage of Covid last year resulted in higher employment expenses. Repairs and Maintenance costs also increased, a result of ageing facilities.

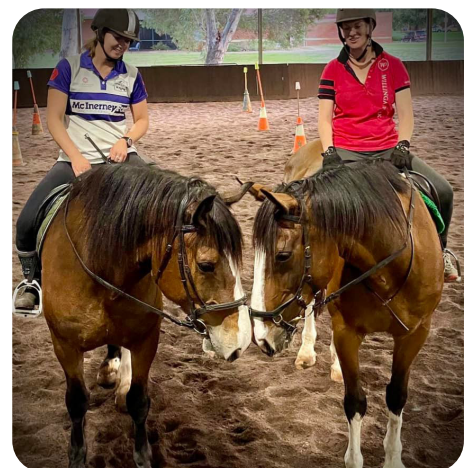
It had been planned to have a fundraising function during the year to assist with our income but unfortunately due to Covid this never eventuated. We do have our major event the 50th Anniversary celebration in early November.

Our Cash at Bank still remains a healthy \$491,867 and our Net Worth is \$318,682.

As we move into the new year it has been approved by the board to increase our fees from riding activities to take into account inflationary pressures. The last fee increase took place in 2018 and since that time inflation has run at 10.8% (6% of that in this year). It was decided to increase Able body fees plus fees for Day Camps and there is an automatic increase in the fee paid by NDIS for the Disabled rides.

We have budgeted for the new year a surplus of \$7,690 which again includes the provision to purchase further horses to the value of \$10,000. We have also allocated further funds for additional employment expenses to continue to assist M'liss.

Greg Bunney
Treasurer
Claremont Therapeutic Riding Centre



OUR MAJOR SPONSORS

We are completely thrilled that this list is a long one - we have been blown away with the support and thank our major sponsors dearly.

- Perth Equine Hospital
- Lotterywest
- Department of Local Government, Sport & Cultural Industries
- Off The Track WA (RWWA)
- Dandaragan Vet Services
- All our sponsors of our Sponsor a Horse Program
- Heavy Duty Solutions
- Saddlery Brands International
- Wintec

SADDLERY BRANDS
INTERNATIONAL

Wintec



Department of
Local Government, Sport
and Cultural Industries



Horses on their summer break at the farm.



Department of
Local Government, Sport
and Cultural Industries



Government of Western Australia
Department of Communities
Disability Services